

## Transport Contact Information

### Contact Addresses for customer services:

<b>First Bus Essex</b>	<b>Stephensons of Essex Limited</b>
<u>Head Office</u> First Essex Buses Limited Bus Depot Westway Chelmsford Essex CM1 3AR	<u>Head Office</u> Stephensons of Essex Limited Riverside Industrial Estate South Street Rochford Essex SS4 1BS
<b>Telephone: 01245 293400</b>	<b>Telephone for Lost Property/Complaints/ General route enquiries: 01702 541511 Parents can log on at <a href="http://www.stephensonsofessex.com">www.stephensonsofessex.com</a> for text messaging service Email: <a href="mailto:sales@stephensonsofessex.com">sales@stephensonsofessex.com</a></b>
<b>Fare Price Information/Lost Property/ Complaints 08456 020121 Email: <a href="mailto:contactus.fec@firstgroup.com">contactus.fec@firstgroup.com</a></b>	<b>Email: <a href="mailto:bustops@signal-training.com">bustops@signal-training.com</a> (for bus stop location queries only)</b>
<b>Website: <a href="http://www.firstgroup.com">www.firstgroup.com</a></b>	<b>Website: <a href="http://www.stephensonsofessex.com">www.stephensonsofessex.com</a></b>

### Contact Details for Ticketing and Registration Queries Only

Consortium Transport Office  
PO Box 3087  
Chelmsford  
Essex  
CM1 3SY

Telephone 01245 281194  
Email: [transport@csse.org.uk](mailto:transport@csse.org.uk)

### Useful Contact Details

#### **Traveline Public Transport Information**

Bus stop & route queries  
Telephone: 0871 200 22 33  
Website: [www.traveline.info](http://www.traveline.info)